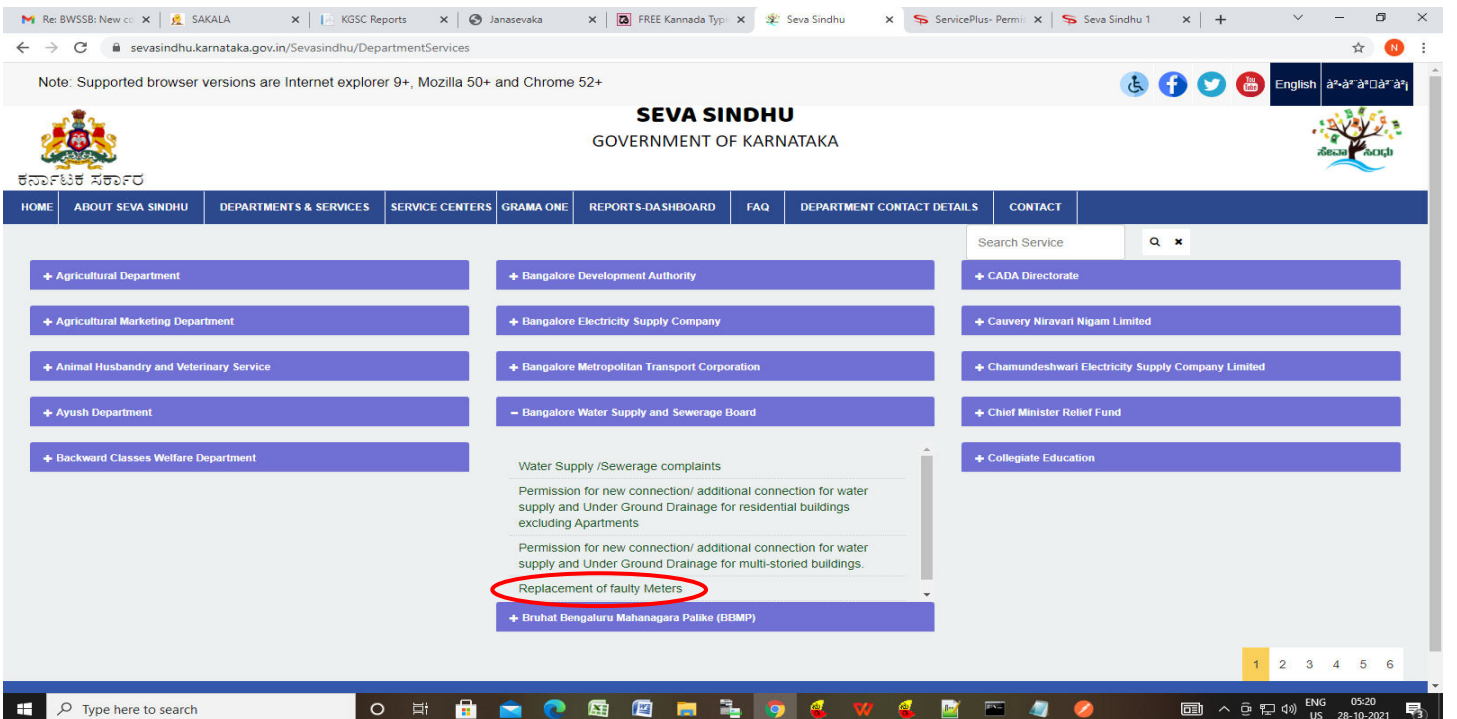


ಬೆಂಗಳೂರು ನೀರು ಸರಬರಾಜು ಮತ್ತು ಒಳಚರಂಡಿ ಮಂಡಳಿ
Bangalore Water Supply & Sewerage Board
ದೋಷಪೂರಿತ ಮೀಟರ್ ಬದಲಿಗಾಗಿ ಅರ್ಜಿ
Application for Faulty Meter Replacement

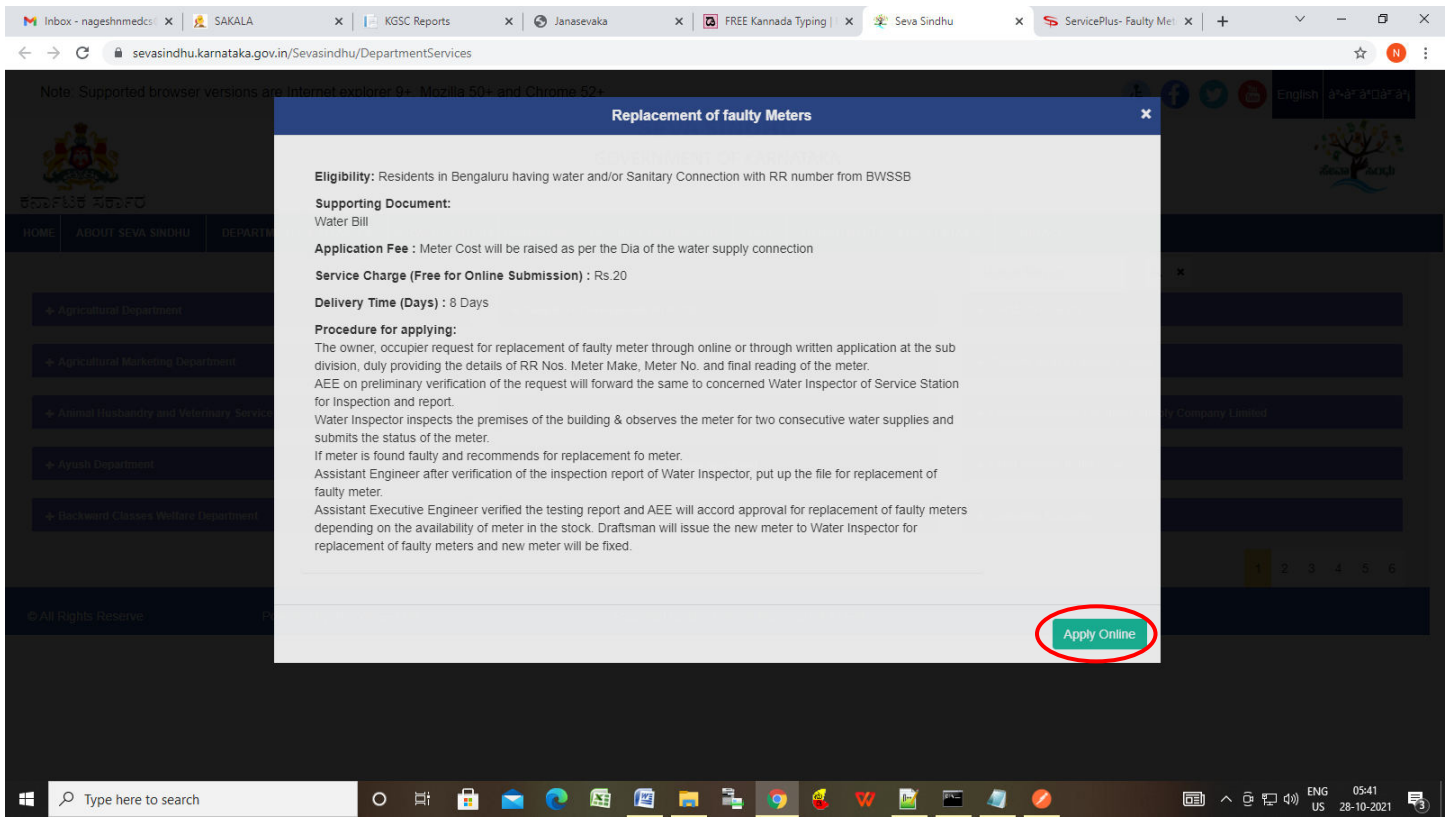
Step 1: Go to sevasindhu.karnataka.gov.in website and click on **Departments & Services**



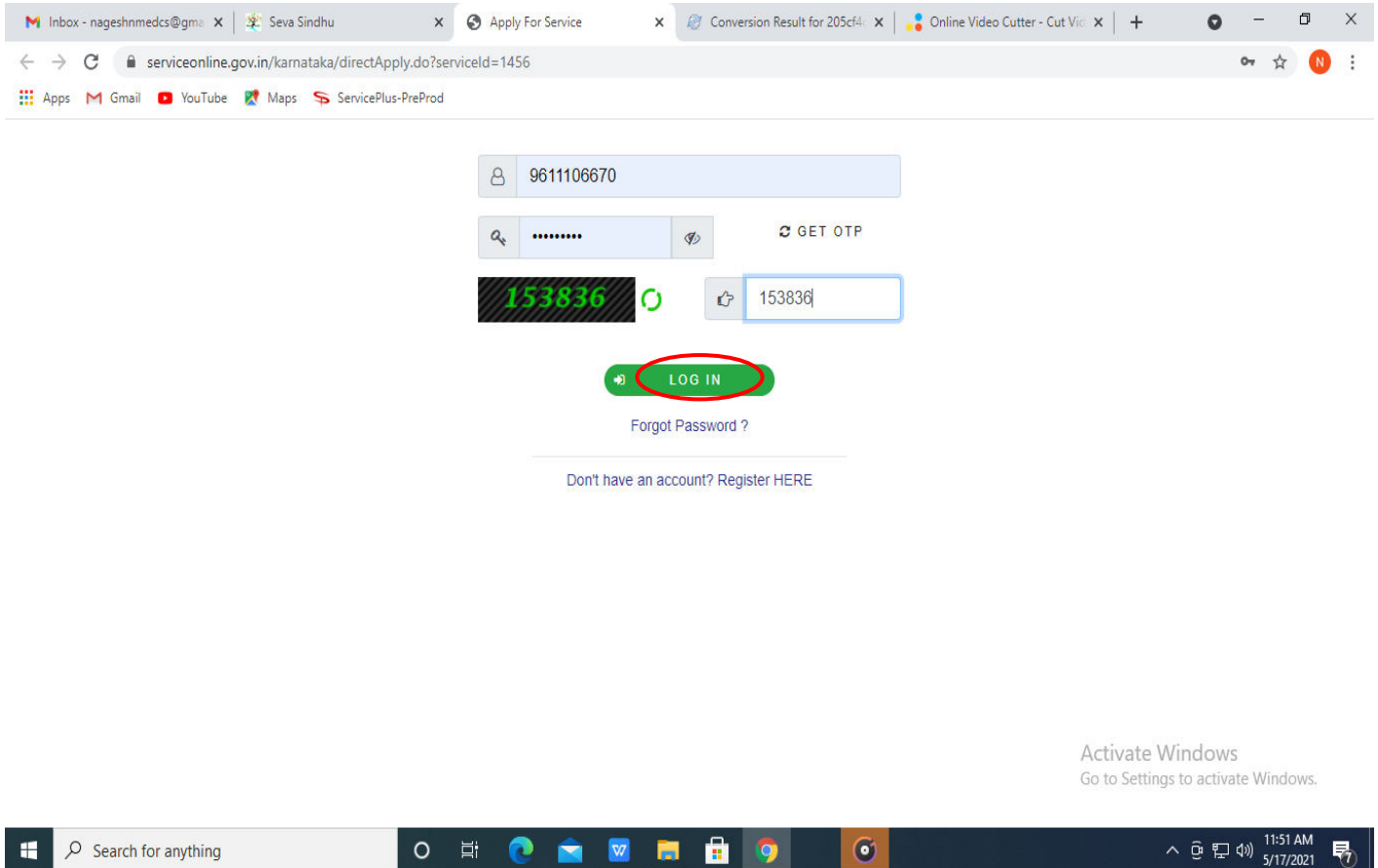
Step 2: Click on **Bangalore Water Supply and Sewerage Board** and select **Application For Faulty Meter Replacement**. Alternatively, you can search for **Application For Faulty Meter Replacement** in the search option.



Step 3 : Click on **Apply online**



Step 4: Enter the username, password/OTP, captcha and click on **Log In** button



Step 5 : Enter Login form details and Application form details.

The screenshot shows the ServicePlus web portal interface. The header includes the ServicePlus logo and the text "Metadata-based Integrated eService Delivery Framework". The main content area displays the title "ಬೆಂಗಳೂರು ನೀರು ಸರಬರಾಜು ಮತ್ತು ಒಳಚರಂಡಿ ಮಂಡಳಿ" (Bangalore Water Supply & Sewerage Board) and "Application For Faulty Meter Replacement". Below this, the "Login form details" section contains the following fields:

First Name *	M.RAMAIAH
Last Name *	terter
RRNumber *	C-341822
Email Address *	govindgowda6@gmail.com
Mobile Number *	9956253522

A "Submit" button is located below the form fields.

Step 6: Verify the details, Enter Captcha and Click on **Submit**

The screenshot shows the "Application form" section of the ServicePlus web portal. The form contains the following fields:

RRNumber *	C-341822
Full name	M.RAMAIAH
Mobile Number *	2222222222
Meter Make	VENUS
Meter number	68389
Address	43RDCUBBON PET
Message *	df

Below the form is a "Word verification" section with a captcha image showing the number "635981". A text input field below the captcha contains the number "635981".

At the bottom of the form, there are four buttons: "Draft", "Submit", "Close", and "Reset". The "Submit" button is circled in red.

The footer of the page includes logos for the Ministry of Panchayati Raj, Digital India, data.gov.in, india.gov.in, Deity, and PMINDIA. It also states: "Site is technically designed, hosted and maintained by National Informatics Centre".

Step 7: A fully filled form will be generated for user verification, if have an corrections click on **Edit** option, otherwise processed to **eSign and Submit**.

ServicePlus
Metadata-based Integrated eService Delivery Framework

Menu

- Manage Profile
- Apply for services
- View all available services
- View Status of Application
- Messages & Alerts

Themes Language Harish Ravindra Kaddimani

Login form details

Application Reference Number :	BW006S210000044
First Name :	Harish Ravindra
Last Name :	Kaddimani
RRNumber :	C-341822
Email Address :	govindgowda6@gmail.com
Mobile Number :	9956253522

Application form

RRNumber :	C-341822
Full name :	M.RAMAJAH
Mobile Number :	2222222222
Meter Make :	VENUS
Meter number :	88389
Address :	43RDCUBBON PET
Message :	gdgfg
applicant name from ekyc :	Harish Ravindra Kaddimani
DOB from ekyc :	03-12-1993

Additional Details

Step 8 : Click on **eSign and Submit**

Mobile Number : 9956253522

Application form

RRNumber :	C-341822
Full name :	M.RAMAJAH
Mobile Number :	2222222222
Meter Make :	VENUS
Meter number :	88389
Address :	43RDCUBBON PET
Message :	gdgfg
applicant name from ekyc :	Harish Ravindra Kaddimani
DOB from ekyc :	03-12-1993

Additional Details

Apply to the Office Bangalore Water Supply and Sewerage Board (STATE)

29/10/2021 11:52:45 IST <http://sevasindhustervices.karnataka.gov.in/configureka>

[Edit](#) [eSign and Submit](#) [Cancel](#) [Print](#) [Export to PDF](#) [Click here to initiate new application](#)

MINISTRY OF PANCHAYATI RAJ Digital India data.gov.in inoia.gov.in Deity PMINDIA

Site is technically designed, hosted and maintained by National Informatics Centre
Contents on this website is owned, updated and managed by the Ministry of Panchayati Raj
POWERED BY SERVICEPLUS

Step 9 : Click on I agree with above user consent and eSign terms and conditions and Select authentication type to continue and click on **OTP**.

The screenshot shows a web browser window with the URL sevasindhusthree services.karnataka.gov.in/configureka/applyPageForm.do?OWASP_CSRFTOKEN=DJHF-MIMV-FSPI-QZUD-1YIX-QGWE-PYPP-V62K&LUUID=862b716f-76be-407c-81e6-59accb4def0. The page displays a "Consent Authentication Form" with the following content:

I hereby state that I have no objection in authenticating myself with Aadhaar based authentication system and consent to providing my Aadhaar number along with the authentication details for the purposes of availing "Faulty Meter Replacement" by eSigning Application form. I understand that the OTP I provide for authentication shall be used only for authenticating my identity through the Aadhaar Authentication system, for obtaining my e-KYC through Aadhaar e-KYC service and for the issuance of Digital Signature Certificate (DSC) for this specific transaction and for no other purposes. For the creation of DSC, I understand that the options that I have chosen are the ones that shall be populated in the DSC generated by the CA and I provide my consent for the same. I also understand that the following fields in the DSC generated by the CA are mandatory and I give my consent for using the Aadhaar provided e-KYC information to populate the corresponding fields in the DSC.

1. Common Name (name as obtained from e-KYC)
2. Unique Identifier (hash of Aadhaar number)
3. Pseudonym (unique code sent by UIDAI in e-KYC response)
4. State or Province (state as obtained from e-KYC)
5. Postal Code (postal code as obtained from e-KYC)
6. Telephone Number (hash of phone as obtained from e-KYC)

I understand that ServicePlus shall ensure security and confidentiality of my personal identity data provided for the purpose of Aadhaar based authentication.

I agree with above user consent and eSign terms and conditions

Select authentication type to continue

OTP Download Document

The "OTP" button is circled in red. The background shows an "Application form" with fields for Mobile Number, RRNumber, Full name, Mobile Number, Meter Make, Meter number, Address, Message, applicant name from ekyc, and DOB from ekyc. There is also an "Additional Details" section with "Apply to the Office" and a date "29/10/2021 11:52:45 IST".

Step 10 : Enter Aadhar Number and click on get OTP

The screenshot shows a web browser window with the URL esignservice.cdac.in/esign2.1/OTP. The page features logos for the Ministry of Electronics and Information Technology, Digital India, and CDAC. A message states: "You are currently using C-DAC eSign Service and have been redirected from".

The main content area is titled "Aadhaar Based e-Authentication" and includes the following fields and buttons:

- Enter Your Virtual ID / Aadhar Number (with a "Get Virtual ID" link)
- Enter Your Aadhaar OTP
- [View Document Information](#)
- Get OTP** Cancel
- Not Received OTP? [Resend OTP](#)

The "Get OTP" button is circled in red. The background also shows a watermark for "Hastakshar" and "C-DAC's eSign Service".

Step 11 : Enter **OTP** and click on **Submit**

You are currently using C-DAC eSign Service and have been redirected from

Aadhaar Based e-Authentication

Aadhaar Number: 472245377750 [Get Virtual ID](#)

Password: *****

I have read and provide my [consent](#) [View Document Information](#)

Submit **Cancel** [Not Received OTP? Resend OTP](#)

Activate Windows
Go to Settings to activate Windows.

Step 12: After Submit, acknowledgement will be generated. Acknowledgment consists of applicant details, application details and Submission Details for applicant's reference.

Sakala Acknowledgement

Office Name (ಕಛೇರಿ ಹೆಸರು)	Bangalore Water Supply and Sewerage Board										
Sakala No (ಸೇವಾ ಸಂಖ್ಯೆ)	BWS/8022/0087										
Application Date (ಅರ್ಜಿ ದಿನಾಂಕ)	27/09/2021										
Service Requested (ಸೇವಾ ವಿವರ)	Utility Meter Replacement										
Applicant Name (ಅರ್ಜಿದಾರರ ಹೆಸರು)	Yog										
Applicant Address (ಅರ್ಜಿದಾರರ ವಿಳಾಸ)	Davanagere										
Mobile No (ಮೊಬೈಲ್ ಸಂಖ್ಯೆ)	9879423432										
Documents Submitted (ಪ್ರಸ್ತುತಿಸಿದ ದಾಖಲೆಗಳು)	<table border="1"><thead><tr><th>Type of documents</th><th>Document(s) Attached</th></tr></thead><tbody><tr><td>Building plan</td><td>Building plan</td></tr><tr><td>Building photo with owner</td><td>Building photo with owner</td></tr><tr><td>Letter cum Sale deed or Sale Deed</td><td>Letter cum Sale deed or Sale Deed</td></tr><tr><td>Katha</td><td>Katha</td></tr></tbody></table>	Type of documents	Document(s) Attached	Building plan	Building plan	Building photo with owner	Building photo with owner	Letter cum Sale deed or Sale Deed	Letter cum Sale deed or Sale Deed	Katha	Katha
Type of documents	Document(s) Attached										
Building plan	Building plan										
Building photo with owner	Building photo with owner										
Letter cum Sale deed or Sale Deed	Letter cum Sale deed or Sale Deed										
Katha	Katha										
Payment Status (ಪಾವತಿ ಸ್ಥಿತಿ)	Payment Paid Successfully (ಪಾವತಿ ಯಶಸ್ವಿಯಾಗಿ)										
Payment Mode (ಪಾವತಿ ವಿಧ)	Cash										
Transaction ID (ತರಾಬದ್ಧ ಸಂಖ್ಯೆ)	Not Applicable (ಅನ್ವಯಿಸುವುದಿಲ್ಲ)										
Transaction Date and Time (ತರಾಬದ್ಧ ದಿನಾಂಕ)	27/09/2021										
Transaction Reference Number / Transaction ID (ತರಾಬದ್ಧ ಸಂಖ್ಯೆ) (As applicable)	44										
Total Amount Paid (ಒಟ್ಟು ಪಾವತಿಸಿದ ಮೊತ್ತ)	100.0										
Application Fee (ಅರ್ಜಿ ಶುಲ್ಕ)	100										
Service Charge (ಸೇವಾ ಶುಲ್ಕ)	Not Applicable (ಅನ್ವಯಿಸುವುದಿಲ್ಲ)										
Transaction Charge (ತರಾಬದ್ಧ ಶುಲ್ಕ)	Not Applicable (ಅನ್ವಯಿಸುವುದಿಲ್ಲ)										

Note:

- This service request will be processed within 10 working days, 48 hours excluding 16 hours (ಬಹುಮಾನದ ಸೇವಾ ಅರ್ಜಿಗಳನ್ನು 10 ಕಾರ್ಯದಿನಗಳಲ್ಲಿ, 48 ಗಂಟೆಗಳಲ್ಲಿ, 16 ಗಂಟೆಗಳನ್ನು ಹೊರತು ಪಡಿಸಿ).
- You can check the status of this service request on website.

<http://sevasinhu.karnataka.gov.in>, <http://sakala.kar.nic.in>, www.bwsb.org
<http://sevasinhu.karnataka.gov.in>, www.bwsb.org, www.bwsb.org, www.bwsb.org